



Installation, Operation and Maintenance Guide

FC-400

OUR MISSION

To improve health and wellness by actively restoring indoor air to its pure, natural state where no pollution or contaminants exist, while reducing energy use and emissions in the process.

IMPORTANT

Save this Document for future Reference & Warranty Information



AtmosAir.com
CAG-04-19-001

!IMPORTANT!

READ THIS BEFORE STARTING INSTALLATION.
DO NOT THROW AWAY THIS GUIDE.

For safe installation you **MUST**:

- Always disconnect power to the unit before handling any of the components.
 - Secondary voltage to the ionization tube can be as high as 3000 volts AC. **DO NOT** connect to the power before the installation is complete and personnel are aware of the imminent operation.
 - Carefully read this instruction booklet before beginning the installation.
 - Follow each installation or repair step exactly as shown and explained in this guide.
 - Observe all local, state, national and international electrical codes.
 - Pay close attention to all warnings and caution notices given in this guide.
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How to Contact us: If you need help, please contact an AtmosAir Representative for technical assistance.

Table of Contents

01 PRODUCT OVERVIEW	4
FC-400 Diagram	4
02 INSTALLATION	5
Mechanical Installation	5
Electrical Installation	6
03 OPERATION	6
04 MAINTENANCE RECOMMENDATIONS	7
05 TROUBLESHOOTING	8
06 MORE SOLUTIONS	9
Explanation of Technology	9

01 PRODUCT OVERVIEW

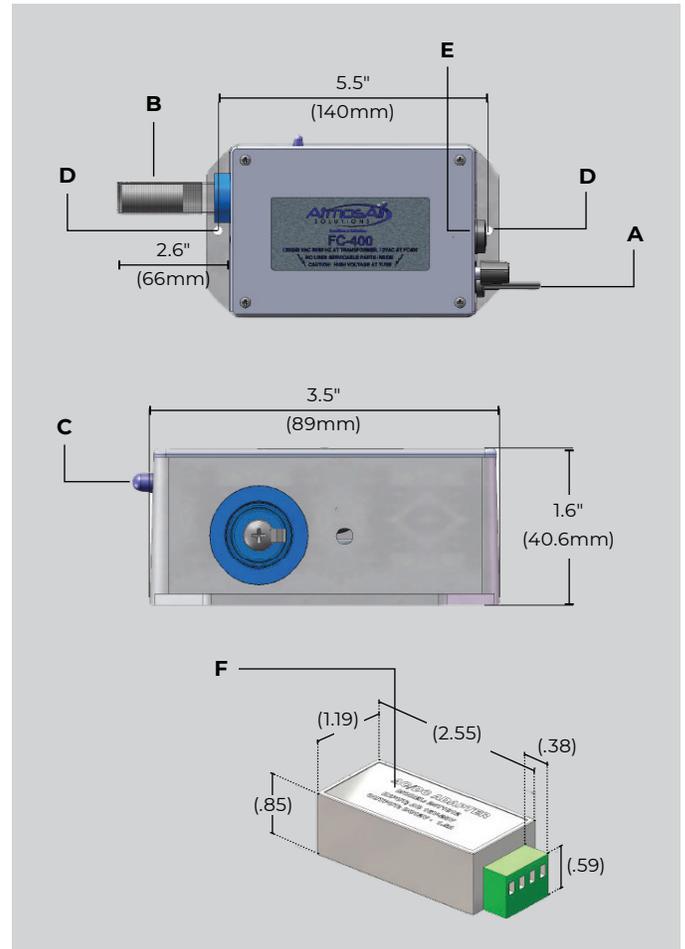
The AtmosAir FC-400 series ionization generators are units intended for installation in air conditioning systems or in custom-designed air distribution systems. AtmosAir equipment is effective in reducing odors and harmful pollutants through the introduction of positive and negative ions into the airstream to be treated. The number and size of the ionization units used is dependent upon the airflow, size of the space, and severity of the pollution and odors. The AtmosAir FC-400 series equipment is designed for minimal maintenance. The FC-400 series has two components that require inspection and maintenance:

1. AtmosAir FC-400 series base unit components + Fuse
2. Ionization tube
3. No User-Serviceable components inside

Because there are no moving parts, little maintenance is required and the systems have very low failure rates. For more information, please read the AtmosAir FC-400 series submittal document.

FC-400 Diagram

AtmosAir FC-400 Layout



- A. Power Input
- B. Ionization Tube
- C. Blue LED Power Light
- D. Mounting Holes
- E. Fuse Holder
- F. 24VAC to 12VAC Mini
- G. Transformer

Overall Mounting Plate Dimensions:

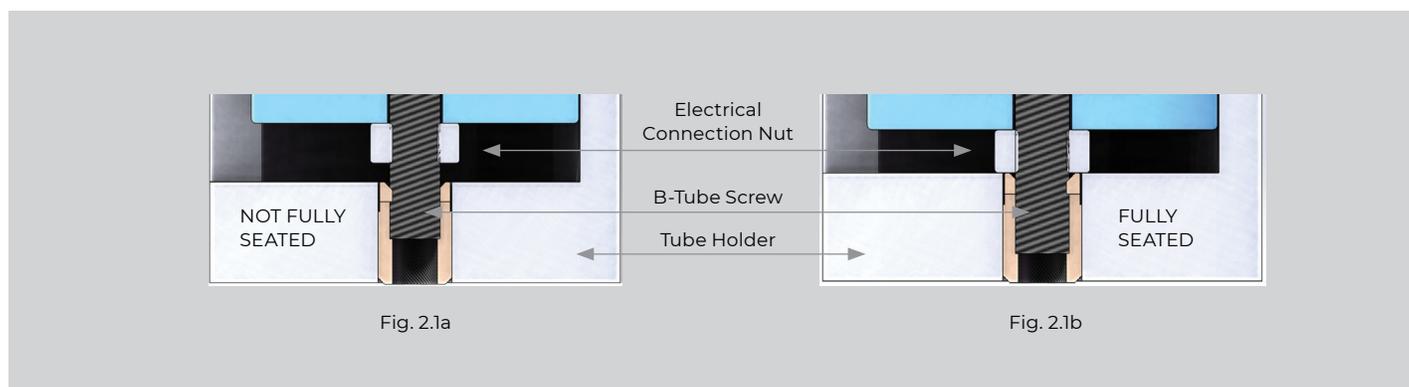
6" (15.25cm) L x 3.5" (8.9cm) W x 1.6" (4cm) H

02 INSTALLATION

AtmosAir FC-400 series equipment can be mounted using the baseplate mounting flange. The units operate best when located after all filters, coils, and fans. Various mounting arrangements are possible; however, the available options may be limited due to size and configuration restrictions. When mounted, the FC-400 ionization system should not be exposed to condensing moisture or excessive heat (See Product Submittal for maximum environmental temperature specifications). The AtmosAir FC-400 operates on 100-240 VAC, 50/60 Hz. The tube and electrode contacts should not come into contact with any conductive surface. A minimum 1.5" (3.8cm) clearance around the tube is recommended.

Mechanical Installation

1. Carefully remove the equipment from its shipping container. Inspect the main components and tube for damage. Verify that the unit's voltage rating is the same as the available voltage, 100-240 VAC 50/60Hz.
2. Install the ionization tube: Gently pull the conductor strap back to allow the tube to turn freely; screw the end screw of the tube into the tube-holder hand-tight. Ensure that the tube is **FULLY SEATED**.
3. Once the tube is secure, return the conductor strap to its normal position and ensure solid, flat and continuous contact is made with the tube's outer mesh (See Fig. 5a below).
4. Location and Orientation: Install the unit downstream of filters, coils, and fans with tubes perpendicular to airflow whenever possible. Contact AtmosAir Engineering for Installations outside this scope.
5. Mark the drill holes for the self tapping screws to mount the FC-400.
6. Affix the unit securely using self-tapping screws. Do not over-tighten, this may strip the screw-hole.
7. Units should be installed to allow easy access for maintenance. Install units so that the power adjustment knob, fuse and status light are easily accessible, variable and visible.



!!!WARNING!!!

The secondary voltage to the ionization tubes can be as high as 3000 volts AC. Do NOT connect to power before the installation is complete and all personnel are aware of imminent operation. Always disconnect power to the unit before handling any of the components.

Electrical Installation

1. AtmosAir FC400 series systems require approximately 4.5 watts.
2. Follow proper electrical procedures, guidelines, and codes for providing power to the systems, including requirements for conduit, sufficient ampacity, phase balancing, etc. Electrical installation should be performed by a qualified electrician.
3. Field-install a power plug outlet or power receptacle within 6 feet (1.8m) of the unit(s).

Caution!

A non-functioning LED light may improperly indicate that the system is not functioning. Be sure to disconnect from the main power before performing maintenance or troubleshooting the system.

03 OPERATION

Once the system is properly installed and **ALL PERSONNEL ARE CLEAR** of the high voltage tubes, the system can be turned on:

1. Ensure the ionization power knob is turned to the appropriate quadrant. From low to high clockwise. Typically it is suggested to start at a baseline of 50% ionization. 24-hrs later, re-evaluate your air quality and adjust accordingly.
2. Plug the power cord on the FC-400 ionization system into the plug receptacle. Set the ionization power knob to the appropriate setting (1-5, with 1 being low and 5 being high). The red embedded LED above the power knob should light up to indicate that ionization has been activated and high voltage is being sent to the tubes' electrodes.
3. Once the FC-400 system is plugged in the system will be on. Check that the blue embedded LED light is lit. The LED is programmed to indicate that the system is on, ionization has been activated, and high voltage is being sent to the tube.
4. Settings are determined upon commissioning and installation with the Criteria below: The system is intended to deliver ions into the treated area such that the ion levels should increase by 350 up to 1500 negative ions / cm³. The desired ion increase is dependent on many factors, including space, use, contaminant level, humidity RH and distribution effectiveness. An authorized AtmosAir design consultant should recommend the desired ion increase and appropriate system layout.

04 MAINTENANCE RECOMMENDATIONS

The maintenance requirements on an AtmosAir system are mainly site-dependent; a heavily contaminated environment may require more frequent inspection & maintenance. Annual system maintenance is recommended. A Bi-annual tube replacement required. Your local AtmosAir dealer can provide you with an annual service contract.

Recommended Maintenance Procedures:

- Visually check the performance of the system by checking the blue light on the unit. If not, proceed to the troubleshooting section for repair. Maintain a physical distance between all personnel and the tubes while system is operating or turned on.
- **Optional:** Check performance using a high voltage probe paired with a multimeter (minimum of 5000V probe). Contact AtmosAir for additional minimum probe specifications. Follow proper safety procedures for dealing with high voltages. If you are uncertain, do NOT perform any maintenance with the power on and, instead, proceed to the next step.
- Disconnect the system from the main power before performing any maintenance steps.
- Inspect the unit box, plastic tube caps, and tube-mounting area. Remove particles from mounting area, and thoroughly wipe clean any tracks or grooves that may have developed in the plate or caps.
- Inspect connections: tightness of all nuts and screws; remove deposits on the connections using wire brush or similar tool – it may be necessary to remove the tubes for this step.
- It may be beneficial to clean the tubes to improve performance. The tubes can be cleaned using an air compressor for a quick clean, or more thoroughly with cleaning solutions. Do not immerse the tubes in water. Ensure that the tubes and mesh are completely dry before re-installing.

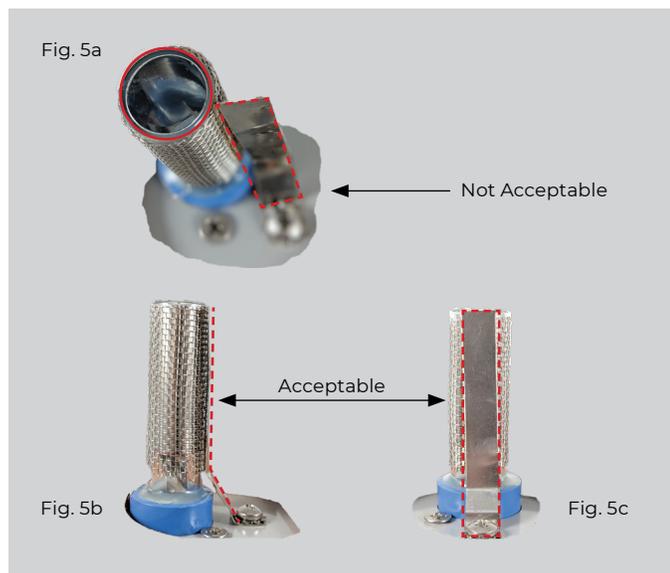
Bi-annual Tube Replacements:

The ionization tubes should be replaced once every 24 months, as the production efficiency slowly declines over time due to the stress caused by plasma and (lack of) cleanliness of the electrodes. The ionization tube will only last for 24 months regardless of run time. Old or excessively dirty tubes can also put undue stress on the transformer causing it to prematurely fail.

05 TROUBLESHOOTING

In the event that the system is not functioning, follow these steps **IN ORDER**:

1. Check the fuse. If it is blown, replace it with the appropriate sized 500 mA glass 5mm x 20 mm fuse rated at 250 V and continue to the next step.
2. Check that the main power supply is sending the correct power to the unit (100-240VAC).
3. If the main power is controlled or any other power limiting device is installed, check that these are not preventing power from being sent to the system.
4. If power is reaching the unit and it was necessary to replace the fuse, the next step is to determine whether there is a fault in the system or a tube. First, to check that the system's power is functioning, set the ionization power knob to 'high' position, turning the knob all the way clockwise. Make sure all personnel are clear of the high voltage tube, then re-connect the power supply. Turn on the power to the unit and observe the blue light. If the light does not turn on, there is a power delivery problem. If all external sources of failure are eliminated, the system should be serviced by a qualified AtmosAir technician. Please see contact information at the bottom of this page.
5. Check that the spring tang is making **CLEAN, FLAT-TO-TUBE** contact with the tube as shown below:



The next step is to determine the cause of the failure, or blown fuse. Typically, failures are caused by arcing between the inner and outer electrodes, or between one electrode and ground. Often, this occurs either because the tube isn't properly seated, or because of damaged tubes or dirty and/or wet conditions that have allowed carbon tracking to temporarily connect two electrodes and/or a grounding point electrically.

6. Inspect the enclosure and tube cap for tracking evidence.
7. Inspect the tube for cracks, pitting, or other degeneration of the dielectric material that causes the dielectric to fail and arcing to occur.
8. If physical inspection has not revealed the cause of failure, one may carefully observe the tubes as the ionization system is turned on to determine whether arcing is occurring at a particular tube. The fuse will usually blow, again, but for a short time, one may observe the cause of the power surge in the form of a visual or audio cue. Usually a failing tube can be determined in a darkened room by looking for a flash or arc from the failing tube.
9. If the fuse blows, then the system should be serviced by a qualified AtmosAir Technician. You can contact repair services at RMA@atmosair.com or by contacting us at 1-888-MY-AIR11.
10. If the fuse continuously blows, then the system should be serviced by a qualified AtmosAir technician. **DISCONTINUE USE IMMEDIATELY!**
11. Otherwise, replace the damaged tube(s), clean and smooth any mounting plate or end cap carbon tracking, and return the system to service.

06 MORE SOLUTIONS



Commercial solutions start with the 500 series, available in three sizes: the 500EC (Not pictured), 500FC (Not pictured) and the 508FC (pictured above). Each 500 series uses 5 or 8 tubes and has a variable ionization output; additional systems can be used modularly to clean the air of a wide range of application settings.



The Matterhorn M1000/1002 (above) and Matterhorn M880/M882 solutions work well for several different application settings to fit your air quality needs. This system can operate C, D, E, and F tubes, depending on the size of the space and air quality needs.

Explanation of Technology

AtmosAir Solutions'™ mission is to bring and restore every indoor environment the same clean and pure quality air that is typically found at higher mountain elevations.

AtmosAir's unique and proven air purification process significantly reduces mold, controls the spread of bacteria

and airborne viruses, and reduces airborne particles that evade normal filtration solutions. AtmosAir equipment uses non-thermal plasma technologies to generate bi-polar ionization that attacks and breaks down odors and contaminants.